Client Simulation Issue Declaration Form

clearstream | **DEUTSCHE BÖRSE GROUP**

Clearstream Banking/LuxCSD
Client Simulation

Email: connect-test@clearstream.com

Name (account holder)

Contact person (first name and surname)

Phone

Email

Please return the form electronically to Clearstream Banking/LuxCSD for same-day evaluation by 15:00 CET.

Scenario of the incident

Account number	Date issue occured (DD/MM/YYYY)
Project/Release	Functional area
Connectivity channel	Processing cycle

Issue description
(in English please)

Activities performed

Expected result

Actual result

It is recommended to send the respective screenshots with this form.

Clearstream Banking AG, Clearstream Banking S.A., LuxCSD S.A.